

C. Machinery of government corporate allocations

The Public Service Commission (PSC) developed corporate services thresholds to guide the allocation of corporate services employees depending on the services and size of a department. The purpose of the thresholds was to contribute to a more equitable allocation of corporate resources in entities affected by the 2020 machinery of government changes. Thresholds were developed using pre-machinery of government benchmarking data.

Figure C1 reflects the corporate services thresholds developed by the PSC to guide decision-making about staff allocations following the change.

Figure C1
Corporate services thresholds used to guide decision-making about staff allocations

	Service delivery (large)	Service delivery (small)	Policy/program design (large)	Policy/program design (small)
Workforce range by department type prior to the 2020 machinery of government change				
Full-time equivalent employees (FTE) for the department	3,350–7,200	1,000–3,350	1,000–3,000	100–800
Corporate FTE (as a per cent of total FTE)	360–750 (6–11%)	45–427 (3–13%)	162–382 (8–19%)	32–180 (10–28%)
Examples of departments	Department of Transport and Main Roads Department of Housing and Public Works	Department of Justice and Attorney-General Department of Child Safety, Youth and Women	Queensland Treasury Department of Natural Resources, Mines and Energy	Department of State Development, Technology and Innovation Department of the Premier and Cabinet
Thresholds used to guide decision-making on corporate resource allocation during the 2020 machinery of government change				
Corporate FTE ratio:	8–11%	6–8%	11–15%	11–23%
• Information and communication technology (ICT) FTE ratio	2.8–4.3%	3.4–5.5%	3.1–4.4%	3.1–5.1%
• Human resources FTE ratio	1.4–1.8%	1.6–2.6%	1.3–1.9%	3.2–3.5%
• Finance FTE ratio	1.5–2.4%	1.2–1.8%	1.5–2.1%	2.8–4.6%

Source: Compiled by the Queensland Audit Office from information provided by the Public Service Commission.